

City of Maumee, Division of Utility Billing  
400 Conant St. Maumee, Oh 43537-3374  
419-897-7125  
utilitybilling@maumee.org

December 16, 2019

Dear Customer,

In the last month, the City of Maumee has established new water and sewer rates for our customers. The new rates, effective January 1, 2020 will be a flat rate of \$9.60 per 1,000 gallons of water and a flat rate of \$7.64 per 1,000 gallons of sewer treatment. The new Toledo Regional Water Agreement and continued capital improvements costs passed to us from the Lucas County Sanitary Engineers are main factors that have forced the City of Maumee to make changes to our own rates and billing method.

In following the same billing methods as many other cities and villages in the Toledo area, the City of Maumee rates are discontinuing the declining block method starting with the January 1, 2020 usage. This change will have effects on those customers that have had the advantage of the declining block rates for higher water usage. With the new 2020 rates, for example, a residential customer using 8,000 gallons of water per month will be billed for water and sewer \$137.92. A commercial customer usage of 40,000 gallons per month would be billed for water and sewer \$689.60 per month.

It was necessary for the City of Maumee to increase rates to cover all of the operating costs and increases from Toledo Regional Water, Lucas County Sanitary Engineers, EPA required maintenance, and capital improvements to the City of Maumee Water and Sewer systems. The Water and Sewer Committee of Council and Maumee Administration have extensively reviewed the new rates and have strived to keep the rates as low as possible for our customers.

One helpful change to assist our customers is the planned billing process of monthly billing to begin by July 1, 2020. Bills that will be issued after July 1st will be billed to our customers on a monthly schedule.

The City of Maumee Water and Sewer Divisions are here to provide our customers with the best water supply and sewage treatment. To do that, it is costly to maintain the separate water and sewer systems. We are striving to continue to keep our costs down, but are responsible to cover all of our costs. If you have questions concerning the changes that we have outlined above, please contact our Utility Billing Division at 419-897-7125.

Sincerely,

City of Maumee  
Utility Billing Division